To: Principals  
From: Peter Hamill  
cc: School Consultants  
Subject: Recall of Frozen Mixed Berries

Dear Principals,

You may be aware of reports today in the media concerning two cases of Hepatitis A in NSW that have been linked to Nanna’s Fresh Frozen Mixed Berries. Creative Gourmet Mixed Berries are also being recalled as a precautionary measure. This follows the identification last week of three cases in Victoria linked to Nanna Frozen Mixed Berries.

The Nanna’s Mixed Berry product giving cause for concern is frozen berries in a 1Kg plastic bag with a best-before date up to and including 22/11/2016. The Creative Gourmet products are frozen mixed berries in 300g packages with a best before date of up to and including 10/12/2017 and 500g packages with a best before date up to and including 06/10/2017. The chief sources of these products are Woolworths, Coles and IGA stores but they may be purchased from other outlets.

The company Helpline is: 1800 650 069

The NSW Food Authority advises consumers to return the product to the place of purchase for a full refund, or discard it.
Could you please check with your canteen managers and Food Technology / Hospitality teachers to ascertain whether or not these products are currently in stock as they are a popular ingredient of “Smoothies” which many school canteens sell during the summer months. If they are in stock, please ensure that they are either returned to the retailer or are disposed of.

If your school has recently used these products then you should consider informing parents so that they can monitor their children’s health over the ensuing weeks. The following link to the NSW Health website would be useful in this regard. [http://www.health.nsw.gov.au/Infectious/factsheets/Pages/Hepatitis_A.aspx](http://www.health.nsw.gov.au/Infectious/factsheets/Pages/Hepatitis_A.aspx)

If this becomes a significant issue within your school community, please contact your Schools Consultant for advice. Alternatively, you can contact Andy Martin:  
andy.martin@dbb.catholic.edu.au  
0417 463 448  
9847 0258

If you do need to warn parents, the following suggested wording would be appropriate:

Dear Parents,

You may be aware of recent reports in the media concerning two cases of Hepatitis A in NSW which have been linked to Nanna’s Fresh Frozen Mixed Berries and Creative Gourmet Mixed Berries. This follows the identification last week of three cases in Victoria linked to the same products.

It has been drawn to my attention that these products have been used recently in our school canteen  
(or recently been used as ingredients in your child’s Food Technology/Hospitality lesson). The packaging id was disposed of at the time so the ‘best before’ dates are not known.

You are advised to monitor your child’s health over the next few weeks and to be alert for symptoms. The following link to the NSW Health website provides useful information about Hepatitis A. [http://www.health.nsw.gov.au/Infectious/factsheets/Pages/Hepatitis_A.aspx](http://www.health.nsw.gov.au/Infectious/factsheets/Pages/Hepatitis_A.aspx)

Alternatively, you can call your local Public Health Unit on 1300 066 055.

There is currently no cause for great alarm and the recommended measures are purely precautionary. If we receive any further advice from NSW Health, the school will contact you. Please contact your GP should your son or daughter become unwell. Do not hesitate to contact the school office if you have concerns about this issue ..

Yours sincerely