

27 May 2016

The Principal St Roses School (Collaroy Plateau)

srcp@dbb.catholic.edu.au

Dear Sir / Madam

Condition of use - Student Opal Card

I write to request your assistance in promoting an important message regarding the Student Opal Card through your internal channels.

It is a condition of use that students tap on and tap off at the start and at the end of each trip with their Student Opal Card. This is important to ensure correct patronage data is recorded, which is used to plan school special and regular route bus services. This data helps State Transit ensure adequate capacity is provided, so students can travel to and from school safely.

Currently, many students are failing to tap on or off the Opal readers when using their Student Opal Card.

To assist with future service planning, can you please advise students of this important condition of use so State Transit can continue to provide effective school bus services in the future.

Thank you for your assistance.

Yours sincerely

Wade Mitford

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Traffic & Services Manager